



eProfit*focus*[™]
4 Step Guide

4

Search and delete cache & history

Try in incognito or private mode

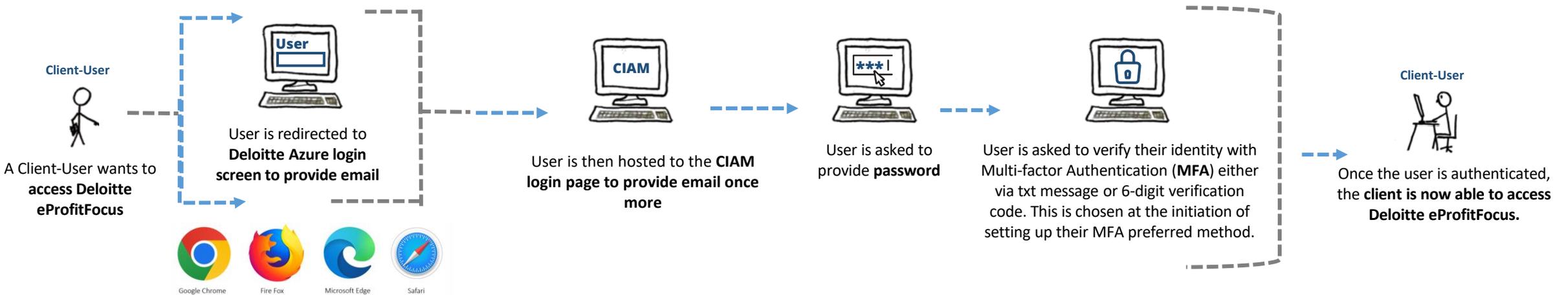
Enter alternative website browsers

Place a form request to escalate the issue



Overview

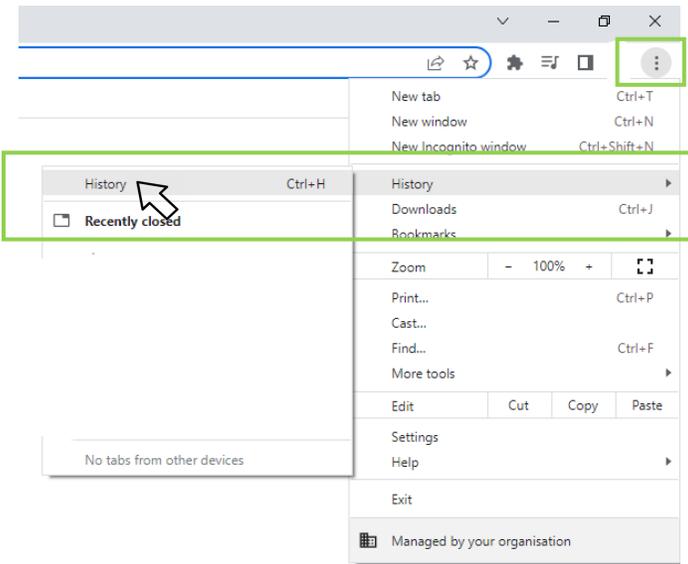
This document has been created to help benefit if you have any conflicting obstacles to entering our platform at www.eprofitfocus.com.au. This overview represents the correct procedure to access the platform.





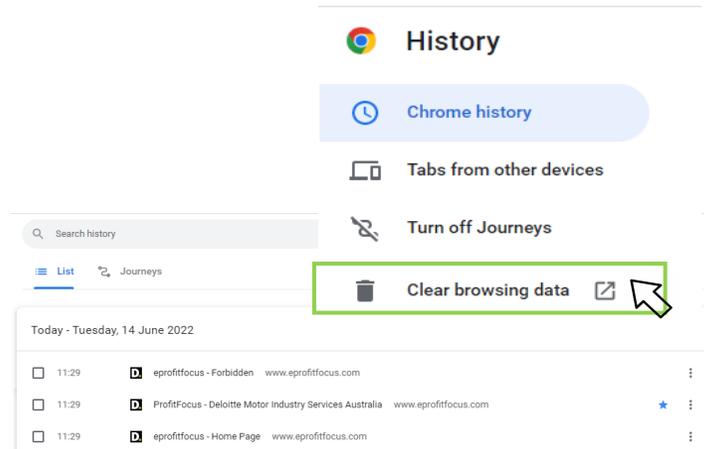
Search and delete cache & history

1. Go into settings > find history

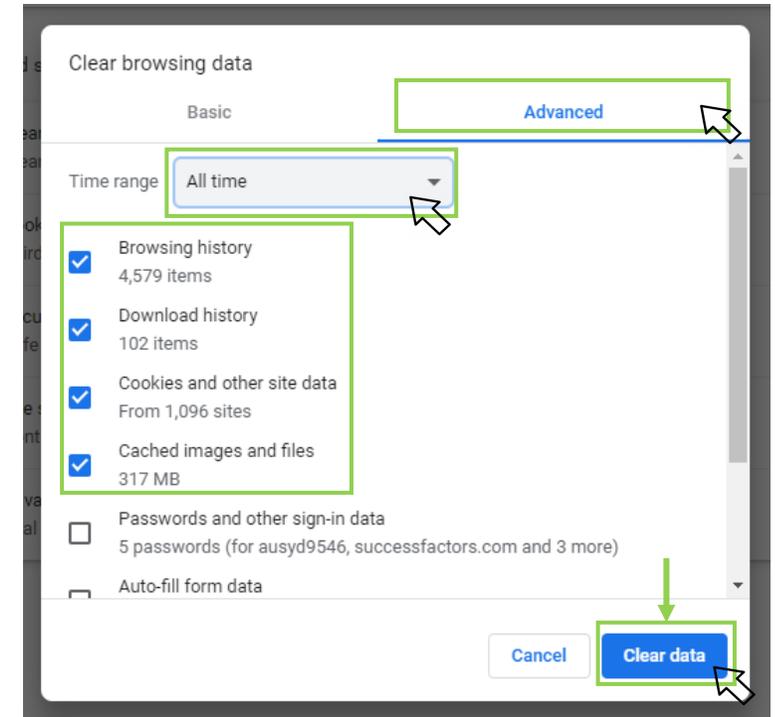


2. Clear browsing data

2. Find your history and another tab, please click "Clear browsing data"



3. Select option, delete, re-attempt login





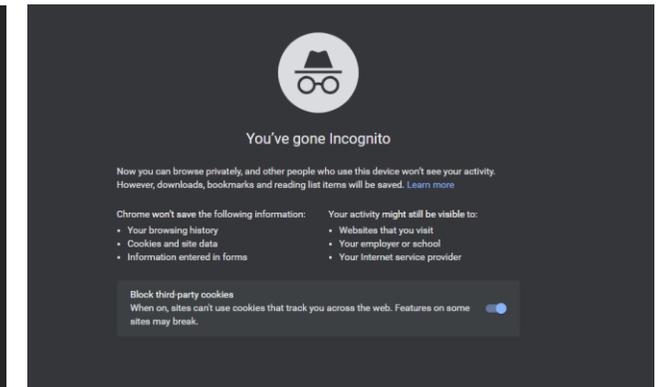
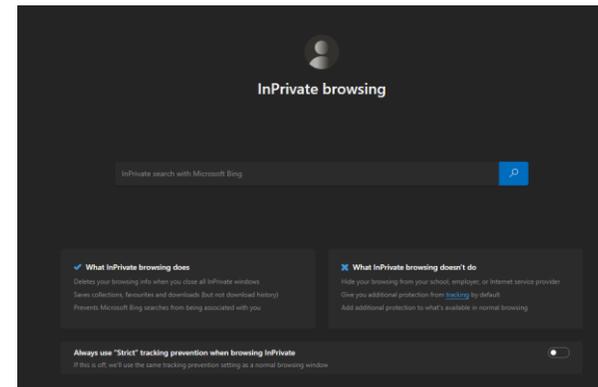
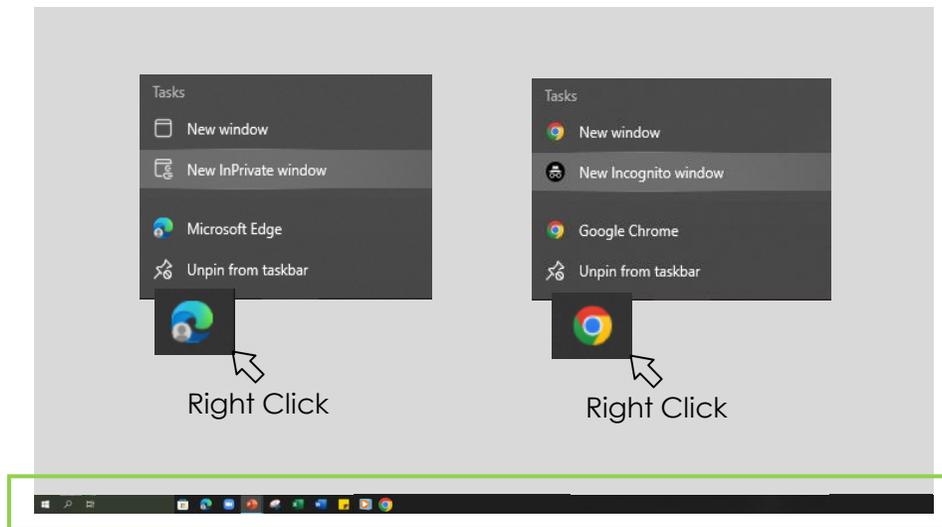
Try Incognito or private mode

1. Select private or incognito mode and open browser

2. Browser will look different than a standard browser

2. Proceed to retry logging in through this browser, please be aware that you will have to select the correct URL.

www.eprofitfocus.com.au

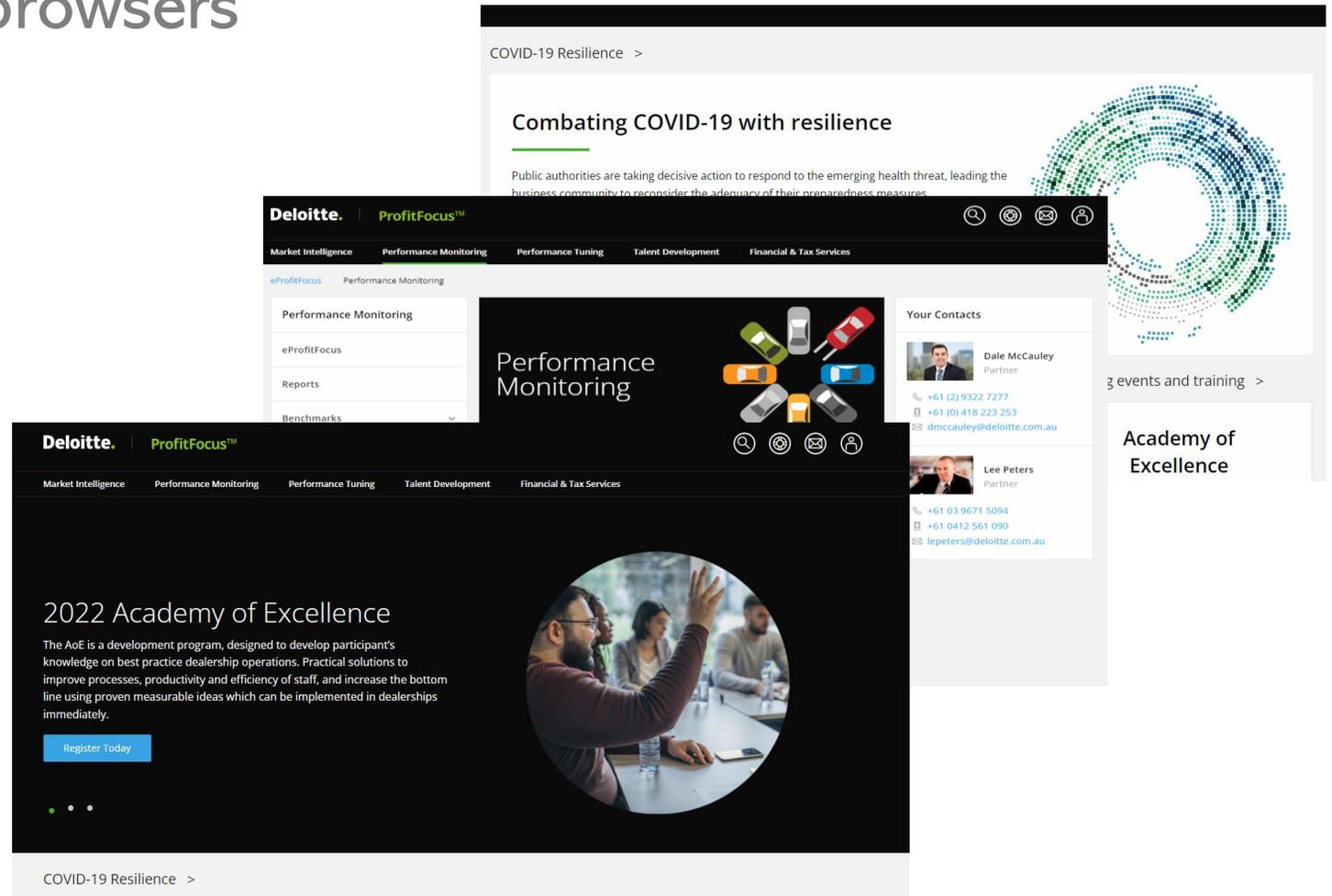




Enter alternative website browsers

1. If applicable please open up other browsers

Please open other browsers and attempt to log in again through www.eprofitfocus.com.au





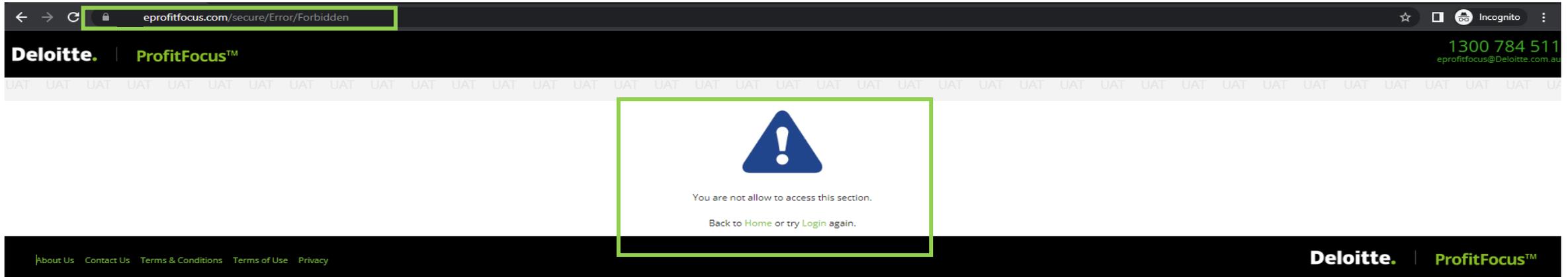
P

lace an email through to the team

1. Screenshot below image/s of the error or system issue page

2. Please email us with the screenshot and a short description of the error message

- Please include
- Website address
 - Error image



An example of the error page that is placed accepted to send through