Your Profitfocus Dashboard

Frequently asked questions.

I have an issue with my login or accessing the system - Feel free to contact the help desk via email at eprofitfocus@Deloitte.com.au or via phone on 1300 784 511.

Where will I find the calculations behind the dashboard? These calculations are all found in our Key Performance Indicator guide which can be found by typing 'KPI' into the search button before logging in to www.eprofitfocus.com or via the following link: https://www.eprofitfocus.com/help-support-centre/kpi-guide/

Is my data secure given this is a Cloud based program? Your data remains secure as it is not held on a cloud system.

Can I access the detailed reports as I could before? Yes, all your previously available dynamic reports remain available. The new dashboard is an additional report.

Can a Franchise see my total dealership data? No, franchise access remains limited to their own franchise, the same as it is in the dynamic reports.

Are the reports faster to generate? Yes, the dashboard loads within seconds and updates to your selected criteria in real time.

Can I print these? Yes, these reports can be printed via the additional features section in the top right corner of each graph.

Does this upgrade integrate with your Anaplan based Budgeting service, used by several franchises? Not currently, but this update is scheduled for future implementation.

Can I view these reports via my smartphone / tablet / iPad? Yes, your dashboard will load anywhere internet is available however may be slower to load based on data transfer speed.

I attended the Profit focus comparison groups – will I be able to see the dashboards presented in these groups via the website during or after the meeting? Yes, these reports will be rolling out to the comparison and dealer groups throughout 2019.

Can I compare to peer groups as the current suite of reports allow? Yes you can compare to other size groups and geographic locations.

I have multiple brands – can I see each brand on the same report for a given period? Yes you can select any of the brands you have access to in eProfit focus.

What browsers are compatible with the new ProfitFocus Dashboards? The latest version of Google Chrome is supported – Internet Explorer or Microsoft Edge are unfortunately not supported by Microsoft PowerBI.

If you have any additional questions please feel free to contact us on 1300 784 511 or eprofitfocus@Deloitte.com.au

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