

# Your Profitfocus Dashboard

## Frequently asked questions.

**I have an issue with my login or accessing the system** - Feel free to contact the help desk via email at [eprofitfocus@Deloitte.com.au](mailto:eprofitfocus@Deloitte.com.au) or via phone on 1300 784 511.

**Where will I find the calculations behind the dashboard?** These calculations are all found in our Key Performance Indicator guide which can be found by typing 'KPI' into the search button before logging in to [www.eprofitfocus.com](http://www.eprofitfocus.com) or via the following link: <https://www.eprofitfocus.com/help-support-centre/kpi-guide/>

**Is my data secure given this is a Cloud based program?** Your data remains secure as it is not held on a cloud system.

**Can I access the detailed reports as I could before?** Yes, all your previously available dynamic reports remain available. The new dashboard is an additional report.

**Can a Franchise see my total dealership data?** No, franchise access remains limited to their own franchise, the same as it is in the dynamic reports.

**Are the reports faster to generate?** Yes, the dashboard loads within seconds and updates to your selected criteria in real time.

**Can I print these?** Yes, these reports can be printed via the additional features section in the top right corner of each graph.

**Does this upgrade integrate with your Anaplan based Budgeting service, used by several franchises?** Not currently, but this update is scheduled for future implementation.

**Can I view these reports via my smartphone / tablet / iPad?** Yes, your dashboard will load anywhere internet is available however may be slower to load based on data transfer speed.

**I attended the Profitfocus comparison groups – will I be able to see the dashboards presented in these groups via the website during or after the meeting?** Yes, these reports will be rolling out to the comparison and dealer groups throughout 2019.

**Can I compare to peer groups as the current suite of reports allow?** Yes you can compare to other size groups and geographic locations.

**I have multiple brands – can I see each brand on the same report for a given period?** Yes you can select any of the brands you have access to in eProfitfocus.

**What browsers are compatible with the new ProfitFocus Dashboards?** The latest version of Google Chrome is supported – Internet Explorer or Microsoft Edge are unfortunately not supported by Microsoft PowerBI.

If you have any additional questions please feel free to contact us on 1300 784 511 or [eprofitfocus@Deloitte.com.au](mailto:eprofitfocus@Deloitte.com.au)

